

Assessor Connect

March 2025

Welcome to our first newsletter for the year. 2024 has seen a few changes within the team; we have farewelled some staff and our Team name has changed from the Academic Integrity Team back to the Quality Team.

A list of current team members, their titles and a brief description of their main responsibilities are detailed below in the *Connect with Us* section of the newsletter.

We have published our 2024 moderation statistics on page two which highlights our overall performance per sector, including our external moderation results from the Workforce Development Councils (WDC's) that we interact with. While there is room for improvement but overall, we are recognising some good assessment practice out there.

Our moderation programme for 2025 has started - *see more details on page three*. This is an important process as it helps us support assessors to develop their skills and provide confidence to the Workforce Development Councils and NZQA that we have consistency in our assessment standards.

We will continue our Quality Provider Assurance program this year which will see those providers that are contracted to us taking part. If you are required to be part of this process, you will be notified by the Evaluation Team Leader in person.

Ngā mihi

From the Quality Assurance Team

We farewell our Quality Specialist

Employed initially with the Agriculture ITO in 2002 and then subsequently later when it merged with the Hort ITO to become Primary ITO, John Troutbeck has been a moderator, assessment expert and subject matter specialist in the field of agriculture for more than 20 years.

His deep depth of understanding of assessment, moderation and agriculture has made his contribution invaluable, impacting positively on many employers, assessors, verifiers, learners, and colleagues.

Whether navigating technical issues or offering practical solutions to assessors, John always approached his work with dedication, pragmatism, humour, and a commitment to supporting others.

While we will miss him, we are happy to celebrate his well-earned retirement and the opportunities it brings for him to spend more time with family. Thank you, John for everything you have given to your work, your colleagues, and the wider community. We wish you all the best in retirement.



The Quality Assurance team with John Troutbeck (Left) L-R Kathleen Moffat, Moderation Lead; Kelly Cenek, Quality Coordinator; Alastair Gordon, Quality Development Lead; Warren Smith, Quality Evaluation Team Leader; and Hayley Clement, Programme Design and Quality Assurance Manager.

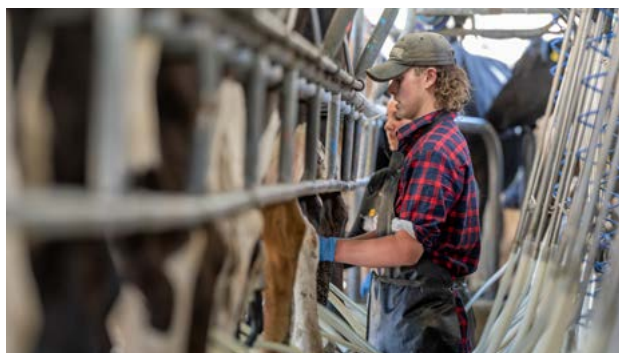
Moderation Sector Summary 2024

It was pleasing to see a consistently good standard of assessment across many sectors in 2024. 93% of Assessors and 90% of assessment samples moderated were compliant.

This gives industry confidence that assessors are making consistent decisions about learner competency and to the national standard. The table below summarises moderation results by sector.

Sector	% of Assessors Compliant	% of samples compliant
Pest	100%	100%
Equine	78%	66%
Dairy Processing	100%	100%
Meat Processing	91%	96%
Sheep Beef & Dairy Farming	100%	93%
Poultry	60%	83%
Seafood	95%	97%
Apiculture	60%	52%
Arboriculture	87%	89%
Amenity & Landscape	96%	95%
Fruit Production Post Harvest & Viticulture	96%	89%
Sports Turf	100%	100%
ENCHAM	100%	94%
Seafood	95%	97%
Vehicles and Machinery	72%	65%

Primary ITO assessors also performed well in external moderation requests from the Workforce Development Councils with **93% of assessments submitted** found to be **at the national standard**.



Moderation 2025

Equine, Vehicles, Irrigation & Hydrology, ENCHEM and Artificial Insemination moderations are currently underway, and we will give you an update on the outcomes in the next newsletter.

For more information on the sectors being moderated see our [2025 Moderation Calendar](#).

As part of our assessor obligations, Primary ITO Registered Assessors are required to submit moderation when requested. If you require support when you have a moderation request from the ITO, please don't hesitate to call us and we will guide you through the process if you are unsure of what is required. For more information view our [Sending Assessments for Moderation video](#).

Assessor Portal Project

A Pilot is currently being run to enable moderation submissions to be directly uploaded into the Primary ITO portal. The aim is to streamline moderation submissions and to remove potential cybersecurity issues around opening PDF's and URL links to photos and videos that are sent to us by email. We will bring you a further update once testing is complete.



Help Us Update Our Records

Please email our Quality Assurance Team at quality@primaryito.ac.nz if:

- Your contact details or employer have changed
- You have recently achieved US 4098
- You are no longer assessing or do not wish to remain as an assessor.

Connect with us!

For general inquiries or feedback on our newsletter please contact the Quality Assurance Team.

Assessor Support

Alastair Gordon – Quality Development Lead
(09) 970 1342 or alastair.gordon@primaryito.ac.nz

Provider Assurance & Advisory Support

Warren Smith - Quality Evaluation Team Leader
(04) 381 0867 or warren.smith@primaryito.ac.nz

Internal/External Moderation

Kathleen Moffat - Moderation Lead
(04) 801 4573 or quality@primaryito.ac.nz

Assessor Registration /Moderation Support

Kelly Cenek - Quality Coordinator
(04) 381 7844 or quality@primaryito.ac.nz

Ngā mihi nui

Hayley, Warren, Alastair, Kelly and Kathleen